

Cancellation policy

Welcome to It's a Dog's Life! We kindly ask that you read through our cancellations and pricing policies before your dog's first walk.

Cancellations of dog walks made less than 48 hours in advance of the designated pick up time will result in a charge of 50% of the full service.

Cancellations on the day will result in full payment for the service.

Overnight stays require a deposit of 25% of the overall service fee. Cancellations of overnight bookings within 14 days of your dog's stay will result in a loss of your 25% deposit.

Any questions with regards to bookings or cancellations please get in contact

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